

**REPORT TO THE TWENTY-FOURTH HAWAII STATE
LEGISLATURE 2009**

Information Privacy and Security Council

**IN ACCORDANCE WITH THE PROVISIONS OF ACT 10
SESSION LAWS HAWAII 2006, REVISED LEGISLATIVE
SESSION 2008**

**DEPARTMENT OF HUMAN SERVICES
January, 2009**

REPORT SUBMITTED BY THE DEPARTMENT OF HUMAN SERVICES TO THE INFORMATION PRIVACY AND SECURITY COUNCIL (IPSC).

The Hawaii Department of Human Services (DHS) provide programs, services and benefits, for the purpose of achieving the outcome of empowering those who are the most vulnerable in our State, to expand their capacity for self-sufficiency, self-determination, independence, healthy choices, quality of life and personal dignity.

The DHS submits this report on the protection of an individual's social security number that is collected, used and maintained by the department. The report details the cost estimates to remediate the department's computer networks to reduce the storage of and limit the access to social security numbers for the various programs administered by the DHS.

The projections are 1) Estimated cost to complete an analysis of the system that requires remediation 2) Estimated cost projections to complete the required remediation to the system 3) Cost for analysis and remediation is unknown at this time and will require an RFP for consultant services.

Estimated Costs	Analysis	Remediation	Technical Consultant Services
BESSD			Yes, requires RFI/RFP
MQD *	\$25,000	\$65,000	No, requires updating existing contract
OIT		\$85,500	No, requires annual licensing cost
OIT	IT support to DHS systems		Yes, requires RFI/RFP
SSD			Yes, requires RFI/RFP
VR			Yes, requires RFI/RFP
HPHA**		\$653,000	Requires legacy system upgrade
OYS/HYCF			Yes, requires RFI/RFP

The DHS has determined the following issues for the council's consideration. 1) Some DHS computer systems will require substantial investments to upgrade or to replace legacy systems in order to reduce the collection/storage of and limit access to an individual's Social security number and; 2) Some systems upgrades or replacement may qualify for federal matching funds.

* Medicaid health plan/client system

** HPHA section 8/Public housing client system